



Terms & Conditions

Your booking

To secure booking for a 1 night stay a 50% **non-refundable** deposit is required.

For longer than 1 night stay a **non -refundable** deposit is to the cost of 1 night is required to secure your booking.

Breakages, Losses and guest charges

A standard clean is included in the cost of the accommodation. In the event that a room is vacated and left excessively dirty an additional cleaning cost of \$200 may be charged.

Guests are expected to leave the property in a neat and tidy condition. Guests are responsible for all cleaning charges in the event that the property is left in a condition that requires more than a standard clean – this will be charged for by using the credit card provided for payments (of left for security).

Guests are responsible for leaving the property in the excellent condition in which it was found. All breakages or losses must be reported immediately to Morgan Colonial Motel. We understand that accidents happen although if damages exceed \$500 or in the event of insurance claim a minimum of \$500 will be needed to cover the excess for the claim which will be passed onto the client.

Consumables provided for guests use while in-house must not be removed or they will be charged for.

Morgan Colonial Motel is not liable for any loss or damages of any vehicles or personal belongings of a guest whilst they are in occupation of our property.

Any items found or left behind will be held for up to 2 weeks. A follow up phone call may be made.

Booking transfers /Cancellations

If you need to cancel a booking please remember that we have a **non- refundable policy**. Bookings can however be transferred to a later date availability permitting changing dates . Once a booking is cancelled all your details including payments paid are lost so please consider a transfer.

Online bookings

If a booking is cancelled there is still a no refund policy regardless of whether it is paid in full or in part.

Corporate bookings

Cancellation of less than 72 hours will incur a full price fee.

Minimum Night Booking

Christmas, Easter and long weekends require a minimum of 2 nights stay.

Broadband Internet

Wi-Fi broadband internet is available to all rooms. To make use of this service guests must provide their own laptop with Wi-Fi capabilities of Wi-Fi enabled mobile devices. Wi-Fi passwords are available at reception.

Delivery Policy- Online Bookings

Upon making a booking online via Net Bookings online system secure server you will receive a confirmation tax invoice page you can print and you will also receive a confirmation tax invoice by email.

Smoking

At Morgan Colonial Motel all rooms are non-smoking. A \$100 cleaning will be charged if the room is left smelling of smoke.

Check In and Check Out Times

Check in is from 2pm (1400 Hours)

Check out is 10am (1000 hours)

Early check in

Ring us the morning of your booking and if your room is clean and ready for you we are more than happy for you to check in early!

Late check out

A late check-out may be possible although left to our discretion on the day. A late check-out fee of \$20 will apply.

Pets

Strictly no pets allowed at Morgan Colonial Motel as many of our guests have allergies. A cleaning fee of \$200 may be charged if breached.

Large group bookings

No parties or large congregations are permitted at any time, a \$1000 fine will be imposed for breach of this condition and guests will be evicted immediately.

Noise

Please respect all other guests and keep noise to an acceptable level. A 10pm curfew on all outside noise including radios at the BBQ area, if problems occur you may be asked to leave.

COVID 19

Thought this very trying time many things have changed although our guest's safety and wellbeing is a high priority. Everything has been sanitised and to keep contact to a minimum we will not be servicing the rooms during your stay, however if you require anything from fresh towels, tea and coffee facilities or anything of a general nature please feel free and call into reception for a top up

Acknowledgments

Any person making this booking is over the age of 18 and is paying with a current credit card, Master card, visa card or cash, the persons submitting a booking will be deemed to have accepted the terms on behalf of all persons named in the booking.

You understand that all details you provide for the purpose or purchasing of products or services are correct; that the credit card you are using is your own; that there are sufficient funds to cover the product or services. Your booking may be rejected at any time if you fail to make good on these obligations.

The accommodation is provided without any warranties of any kind either expressed or implied other than applicable in these terms.

Your use of the booking facility and your acquisition of goods and services via this internet site are of your own risk. To the extent permitted by law, we, our agents, representatives and licensors shall not be liable for any loss or injury or damages whatsoever, whether direct, indirect, exemplary, special, incidental, consequential or otherwise, including without limitations claims for loss of profits, business, use, bargain or goodwill, loss or corruption of data, loss of savings, resulting from, or in any way connected to, the use of or access to, or inability to use or access the booking facility or any services provided through it, in each case regardless of whether based in contract, tort(including without limitations)negligence, equity, strict liability, statute or any other basis.

We shall not be in breach of these terms and are not liable for a delay or failure to perform any obligations resulting from events or circumstances beyond our control.

An event or circumstance beyond our control includes act of God, war, flood, fire, explosion, civil disobedience or anything over which we have no control.

To the extent permitted by law, you hereby waive any and all claims against us, and our respective agents, representatives and licensors, arising out of your use of the booking facility.